



Active Assailant (Shooter) Protocol Pre-Implementation Awareness Document

December 28, 2012

Due to recent and tragic events involving firearms and other weapons used against multiple victims, the International Academies of Emergency Dispatch® (IAED™), in cooperation with the National Tactical Officers Association (NTOA), has carefully developed a protocol to assist Emergency Dispatchers who receive calls for help involving Active Assailant (Shooter) events. This release is being made available to any and all Emergency (911,999,000,112, etc.) Communication Centers, not just those Centers that currently use the Police Priority Dispatch System™ (PPDS®).

Protocol 136: Active Assailant (Shooter) was developed to address these very extreme and dynamic incidents by providing responding law enforcement officers with an immediate notification of the event, followed quickly by critical scene safety information. The protocol provides for early Pre-Arrival Instructions (PAIs) for callers in these highly dangerous situations by providing crucial evacuation or lock-down instructions based on a caller's ability to leave the area undetected by an assailant. The protocol further aids in the collection of information pertaining to the actions of the assailant.

Special Non-Police Priority Dispatch System (PPDS) User Statement

*** Any Emergency Communication Center, whether a PPDS user or not, can use the printed Active Assailant (Shooter) Protocol card under a special limited use license contained within them. However, the Protocol cannot be incorporated into any 3rd party products or CADs, modified in any way, or redistributed for any other uses. The user must keep all such materials and protocols up-to-date per postings on this site or by contacting the IAED. All materials are copyrighted with some materials patent pending. Please click on this link to see the full Limited Use License**

The Active Assailant (Shooter) Protocol is currently available and being released in manual card format (tabbed pullout style) only from the following websites: www.emergencydispatch.org and www.prioritydispatch.net. This Protocol is anticipated to be available in software format (ProQA® Paramount) for PPDS

licensed users in the next few weeks. If you are a licensed PPDS software and/or cardset user, you will be notified of this update at a later time.

Protocol 136: Active Assailant (Shooter) is not dependent on the version or type of Priority Dispatch System™ you currently have, although for safety and standard of practice and accuracy, the Academy urges you to be on manual v12.2 (Medical), v5.0 (Fire), and/or v4.1 (Police) and/or ProQA logic version builds dated no earlier than: v12.2 (Dec 2012), v5.0 (Dec 2012), and v4.1 (Dec 2012). The Academy requires all agencies to review and train employees in the use of this protocol with the comprehensive Special Procedures Briefing (also available for download) before implementation or use.

1. Each Emergency Dispatcher must read this entire document. They must also read the Protocol in its entirety at least twice and once out loud to a dispatch partner. This should be required by an official internal staff memorandum implementation policy issued by each agency.
2. This Protocol's release is in the North America English (NAE) version only. Final version releases for other language and/or cultural needs will be provided at a later date to all licensed PPDS user agencies.
3. The Protocol basically has four objectives:
 - a) Quick notification of call classification to responding officers.
 - b) Providing responders with accurate and critical scene safety information.
 - c) Giving lifesaving instructions to callers for evacuation, when possible, or lockdown instructions when necessary.
 - d) Updating responders with critical element information specific to active assailant situations.
4. After information is gathered from a caller and it's determined that he or she is out of harm's way (evacuated from the building/area and safe from the threat at hand), calltakers may disconnect once all Key Questions have been completed and it's apparent the caller cannot provide any updated information about the incident. This will allow the calltaker the ability to answer further reports of the incident, which are likely to occur.
5. Please report any cases received by your center, whether the Protocol was used or not involving Active Assailant (Shooter) incidents, to the Academy at: standards@emergencydispatch.org. Real-time cases aid the Academy greatly in evolving the protocol forward.
6. The use and updating of this Protocol is governed by the Limited Use License below, which must be read and accepted by all users and agencies prior to any use.

J Clawson
Research & Standards
28 December 2012

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International Academies of Emergency Dispatch HiRISC Policy

The International Academies of Emergency Dispatch considers any situation necessitating the provision of these instructions to be an extremely High Risk-Inherent Situation Case (HiRISC), and believes that the trained Emergency Dispatcher (certified EMD, EFD, EPD) or their agency, making a good-faith attempt to provide these instructions, should not be held responsible for any bad outcomes. This should not be considered a legal interpretation, but a strong official opinion of the Council of Standards and the Board of Trustees of the IAED.