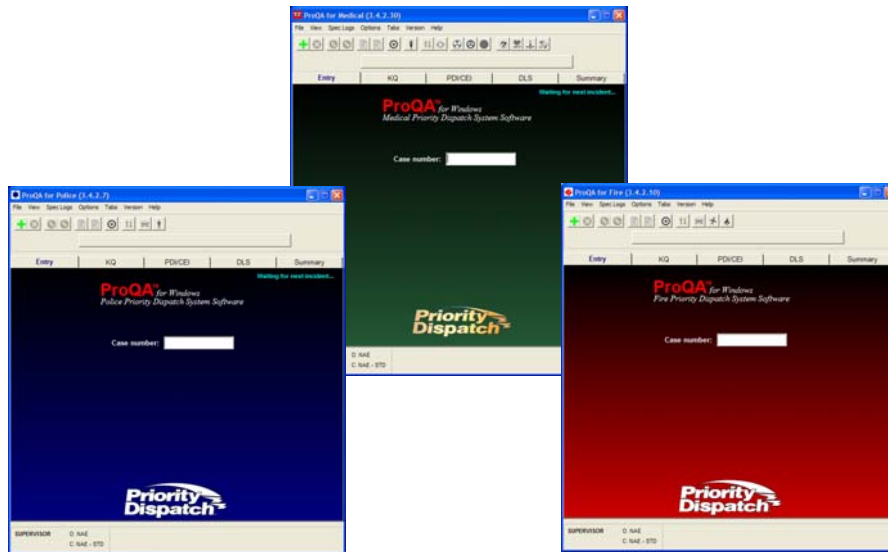




ProQA Responder Script



Software by:

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INC.

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ProQA 3.4 Responder Script Additions (MPDS Shown)

This documentation is intended to provide basic information regarding the new responder script features included with ProQA 3.4. This feature allows agencies to customize the Responder Script information that is sent to CAD. By default, the responder script functionality is disabled. It can be enabled/disabled by using the Configuration Utility (see below).

Special Note

CADs that are not expecting the responder script information from ProQA will either ignore the information, or errors will occur. This may affect communication between ProQA and CAD. Please contact your CAD representatives to make sure that your version of CAD will accept the responder script, or to request that this feature be added to the CAD application.

To use the responder script, it must first be enabled so that ProQA knows to send the responder script text. You can enable this by checking the “Send responder script to CAD” checkbox, located on the Configuration tab—CAD (misc.) sub tab in the Configuration Utility (see figure 1).

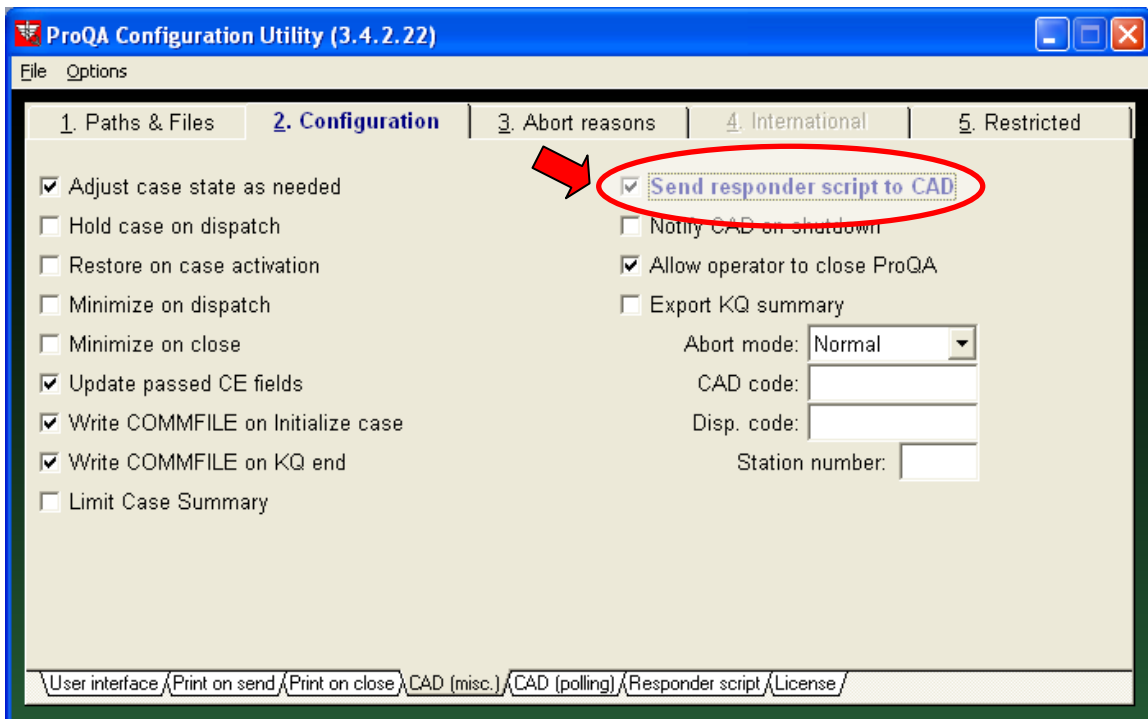


Figure 1: Configuration Utility: Enabling the Responder Script

Once the responder script is enabled, you can configure the information that is sent to CAD. You can access these settings from the Configuration tab, Responder Script sub tab. (see figure 2).

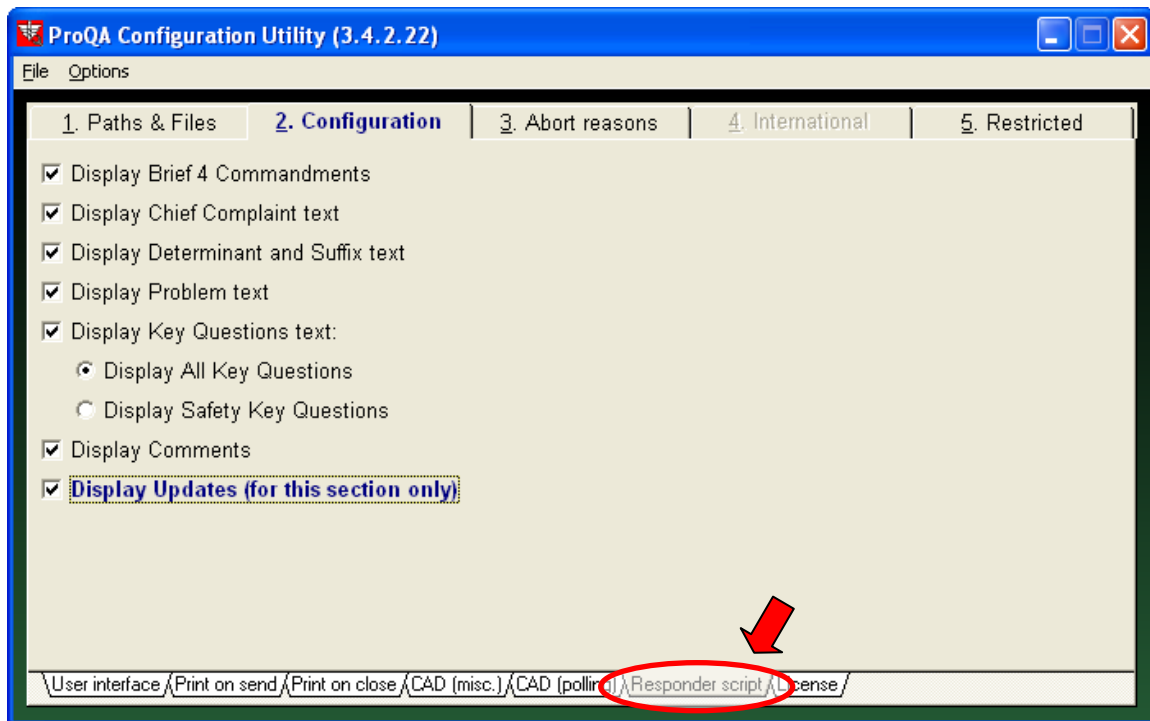


Figure 2: Configuration Utility: Responder Script Sub Tab

Again, by default all of these check boxes are unchecked. Checking any one of these items sends the information as part of the responder script. As shown above, all the options are checked which provides all the case information. You are free to select all the options that fit your agency's needs, while deselecting the ones that don't. It is completely configurable to meet your specific needs. The following is a brief description of each setting (each discipline is the same, with the exception that the configuration utility for Fire and Police omit the 4 commandments selection, which is specific to Medical):

1. Display Brief 4 Commandments (Medical only): with this option selected, the age, gender, level of consciousness, and status of breathing for the patient will be included in the responder script that is sent to CAD.
2. Display Chief Complaint: with this option selected, the specific Chief Complaint used in the case will be included in the responder script that is sent to CAD.
3. Display Determinant / Suffix Text: with this option selected, text associated with the achieved determinant and (if applicable) suffix will be included in the responder script that is sent to CAD.
4. Display Problem: with this option selected, the problem text will be included in the responder script that is sent to CAD.
5. Display Key Questions: with this option selected, you have the can send ProQA's Key Questions to CAD in the responder script. You have the option of sending all Key Questions, or only the Safety Key Questions.
6. Display Comments: with this option selected, the comment text will be included in the responder script that is sent to CAD.

7. Display Updates (for this section only): with this option selected, only the information that is updated or changed is included in the responder script and sent to CAD.

The following is an example of the communication with a CAD. The window shows the ProQA information with user configured responder script that is has been sent to CAD. The example (figure 3, selection in red) shows a MPDS case using Chief Complaint 6 Breathing Problems, with an A suffix for Asthma. All configuration settings are turned on, including listing all Key Questions:

See figure 3 on next page: Figure 3: Test CAD environment showing responder script text.

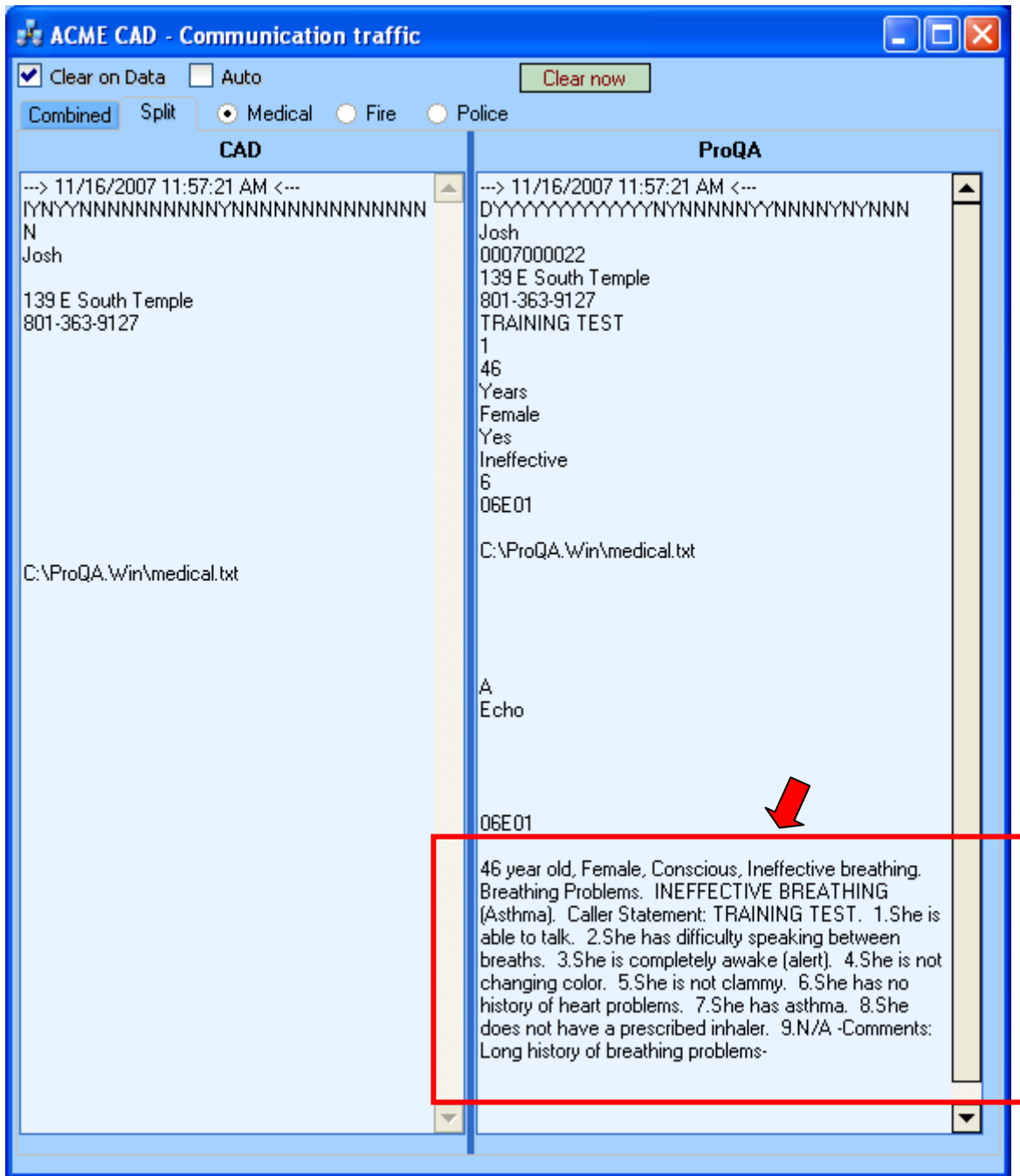


Figure 3: Test CAD - Responder Script

Breaking Down The Responder Script:

1. Display Brief 4 Commandments (Medical only): Looking at the example, the responder script lists the following information for the four commandments: *46 year old, Female, Conscious, Ineffective breathing.*
2. Display Chief Complaint: looking at the example, the responder script includes the following Chief Complaint: *Breathing Problems.*

3. Display Determinant / Suffix Text: looking at the example, the responder script includes the following Determinant and Suffix information: *INEFFECTIVE BREATHING (Asthma)*.

4. Display Problem: looking at the example, the responder script includes the problem information that was typed into the "What's the problem" field: Caller Statement: *TRAINING TEST*.

5. Display Key Questions: looking at the example, the responder script includes all of the answers to the Chief Complaints that were asked: *1. She is able to talk. 2. She has difficulty speaking between breaths. 3. She is completely awake (alert). 4. She is not changing color. 5. She is not clammy. 6. She has no history of heart problems. 7. She has asthma. 8. She does not have any special equipment or instructions to treat this.*

6. Display Comments: looking at the example, the responder script includes the information entered in the comments section of ProQA: *1. -Comments: Long history of breathing problems.*