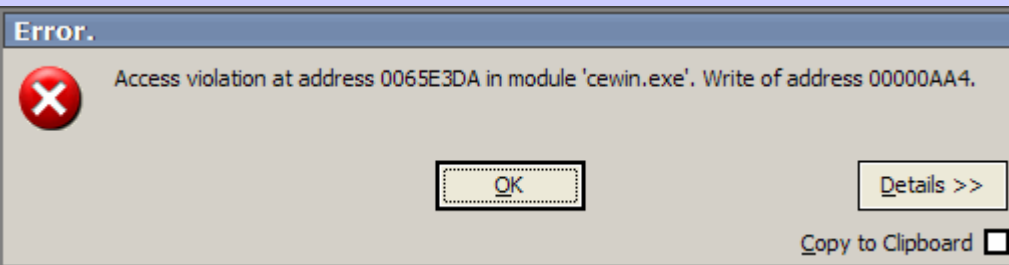


ProQA for Windows Security Settings

- If you are routinely receiving one of the errors below and Tech Support has advised you that you need to change your “security settings,” follow these steps:





ProQA for Windows Security Settings

- In Windows XP go to the c:\Windows directory; in Windows 2000 go to the c:\winnt directory and select the following files:

ProQA Medical

- Cewin.ini
- pqacfg.ini
- Pqafix.ini
- Pqafm.ini
- Pqaloc.ini
- Pqarsp.ini
- Proqa.ini
- ProQARPT.ini

ProQA Fire

- CeFire.ini
- ProqaFire.ini
- pqacfg.ini
- Pqafix.ini
- Pqafm.ini
- Pqaloc.ini
- Pqarsp.ini
- ProQARPT.ini

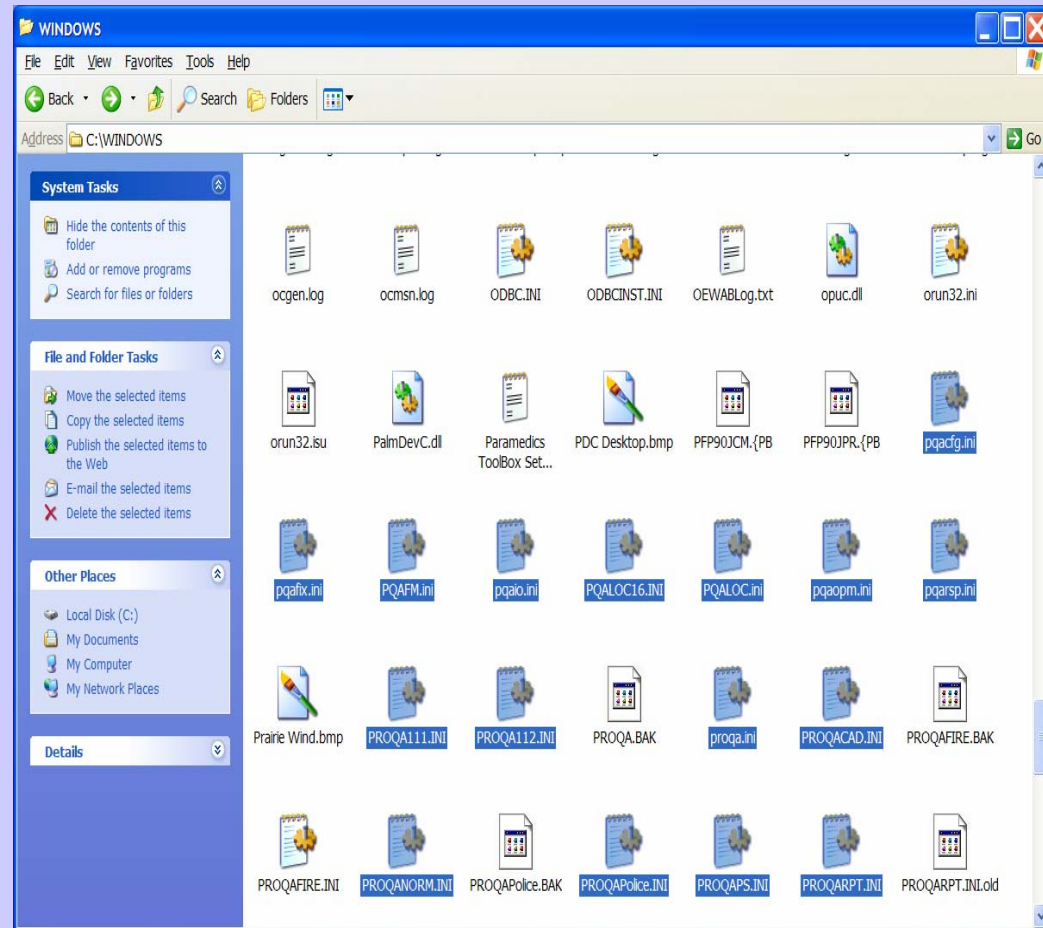
ProQA Police

- CePolice.ini
- ProqaPolice.ini
- pqacfg.ini
- Pqafix.ini
- Pqafm.ini
- Pqaloc.ini
- Pqarsp.ini
- ProQARPT.ini

These files are created AFTER the module is opened and closed the first time. ALL of them may NOT have been created when you are performing this action. New installations or ProQA versions after 3.4.2.37 install all “ini” files (except proqa.ini, proqafire.ini, or proqapolice.ini) in the C:\ProQA\Bin folder (or C:\ProQAF\Bin folder, or C:\ProQAP\Bin folder).

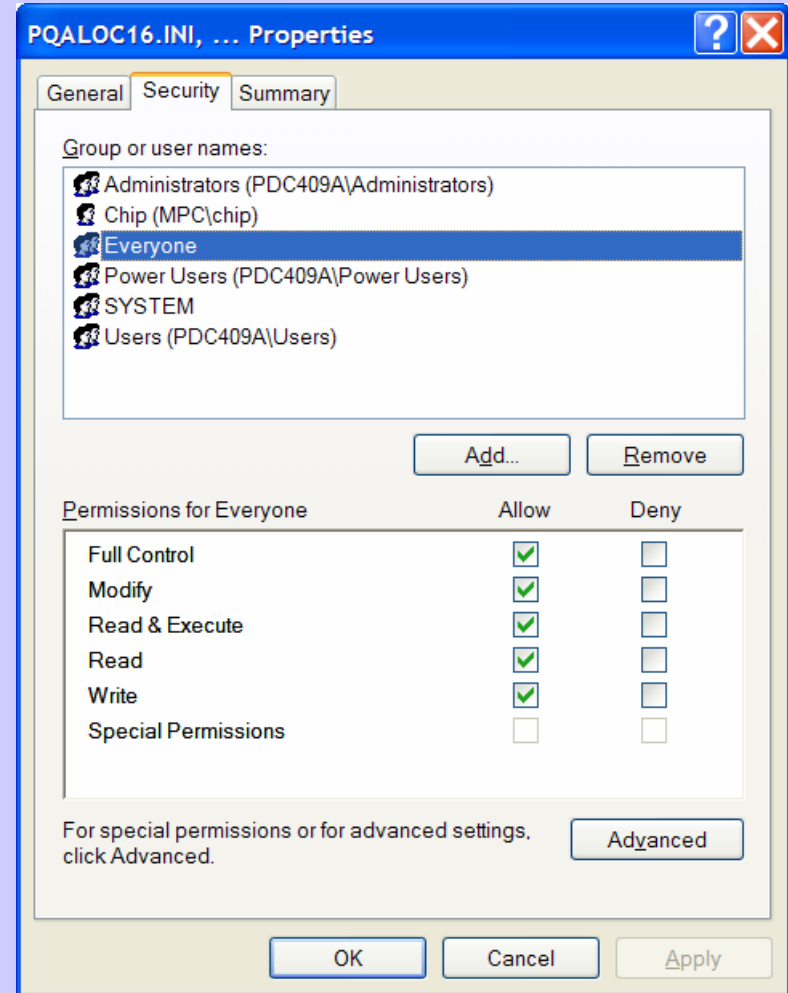
ProQA for Windows Security Settings

- Multi-select each file by holding down the “Ctrl” key and mouse clicking on the file you want.
- Right click and select “Properties”



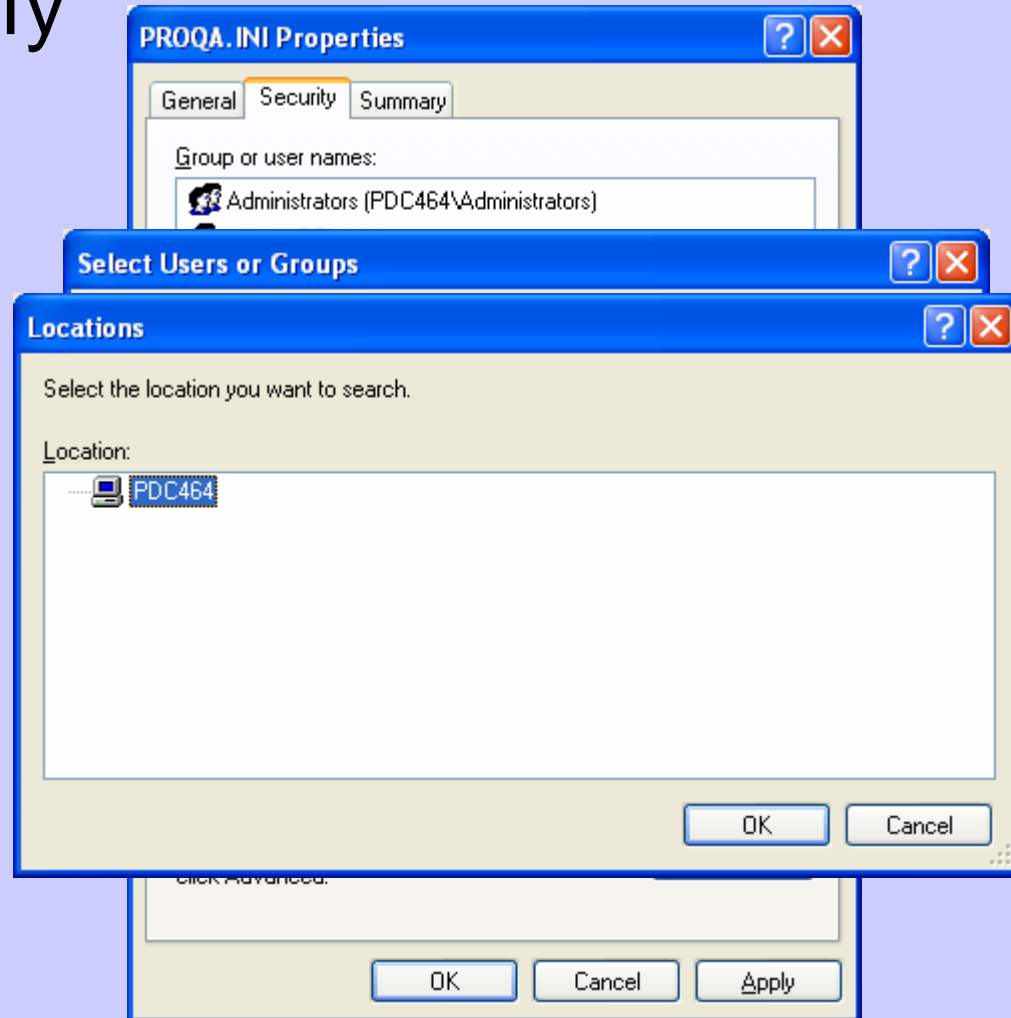
ProQA for Windows Security Settings

- When Properties opens, select the “Security” tab
- Verify that “Everyone” is present and that “Everyone” has “Full Control” on the local machine.
- Go to the C:\ProQA.Win (or C:\ProQAF.Win, or ProQAP.Win). Select the folder, Right click, and select properties. Again, select the “Security” tab and verify that “Everyone” has full control on the local machine.



ProQA for Windows Security Settings

- Ensure that you verify that “Everyone” has full control on the local machine.





ProQA for Windows Security Settings

- For additional assistance, contact Priority Dispatch Technical Support @ 800.363.9127 or in the continental US 866.777.3911. You can also email Tech Support @ support@prioritydispatch.net.