

Priority Dispatch Corp: ProQA Mandatory Update Release Information

Date: 20 May 2011

Versions released: ProQA engine (.exe), All Suffix files, All Language files

*****IMPORTANT NOTICE*****

Since we pulled the previous update off of the ftp site on April 25th, we have used this time to thoroughly examine and then test the previous issues, improve some logic coding, and add a feature in the Summary Sequences that clearly shows the Time to 1st Compressions in CPR PAIs. This was requested at our Navigator conference last month.

In addition, another scoped feature, suggested by an EMD who unfortunately just recently passed away, is included in this release. This allows the relevant Post-Dispatch Instructions (PDIs) for the Seizure Protocol 12 to be accessed and given at anytime for cases where the patient has a seizure or convulsion, but the EMD is already using a prior more appropriate chief complaint protocol like Traffic Accident. This can be directly accessed in the Target Tool.

We have included the previous Release Information for those that hadn't updated before April 25th. I have been personally involved in the testing and again, I apologize for the inconvenience this delay has caused you and your center.

Jeff Clawson, MD
Research and Standards Division
Priority Dispatch Corp.

I can be reached at: doc@prioritydispatch.net

Time to 1st Compressions in Summary Sequences

ProQA for Medical (3.4.3.31h)

File View Spec Logs Options Go to Language Tabs Additional Information Version About ProQA

1:13 :46 6-C-1

Entry | KQ | PDI/CEI | DLS | **Summary**

Case no. 0011000085 Operator SUPERVISOR

Chief Complaint 6 - Breathing Problems

Location 357 Mulholland Drive

Caller Statement

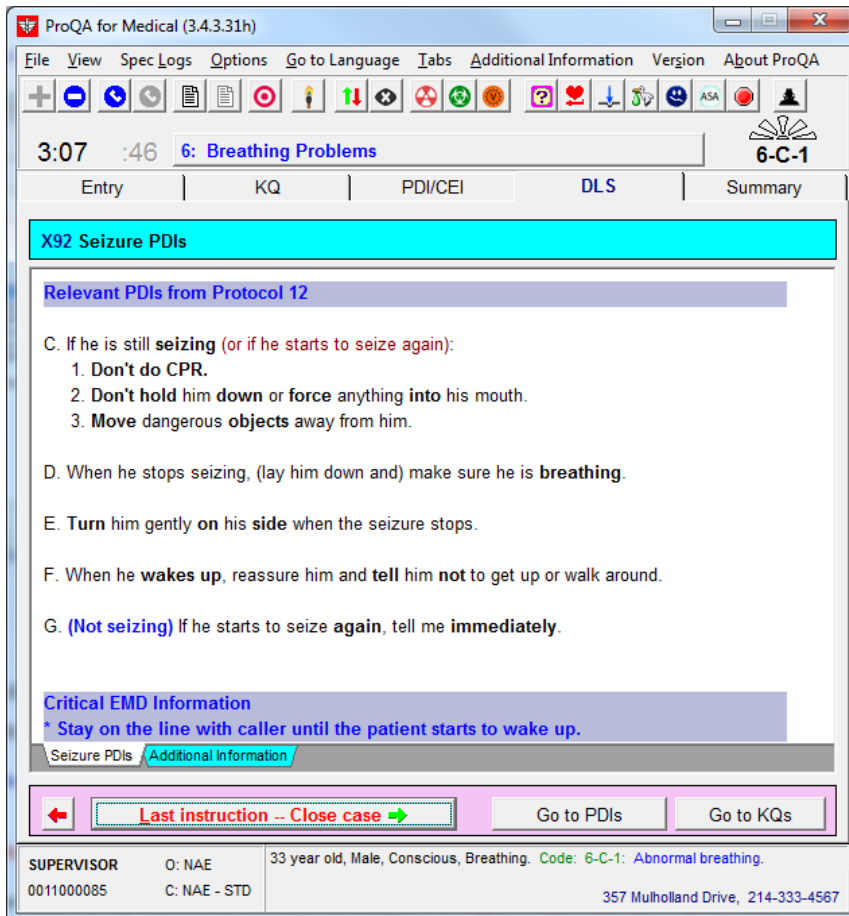
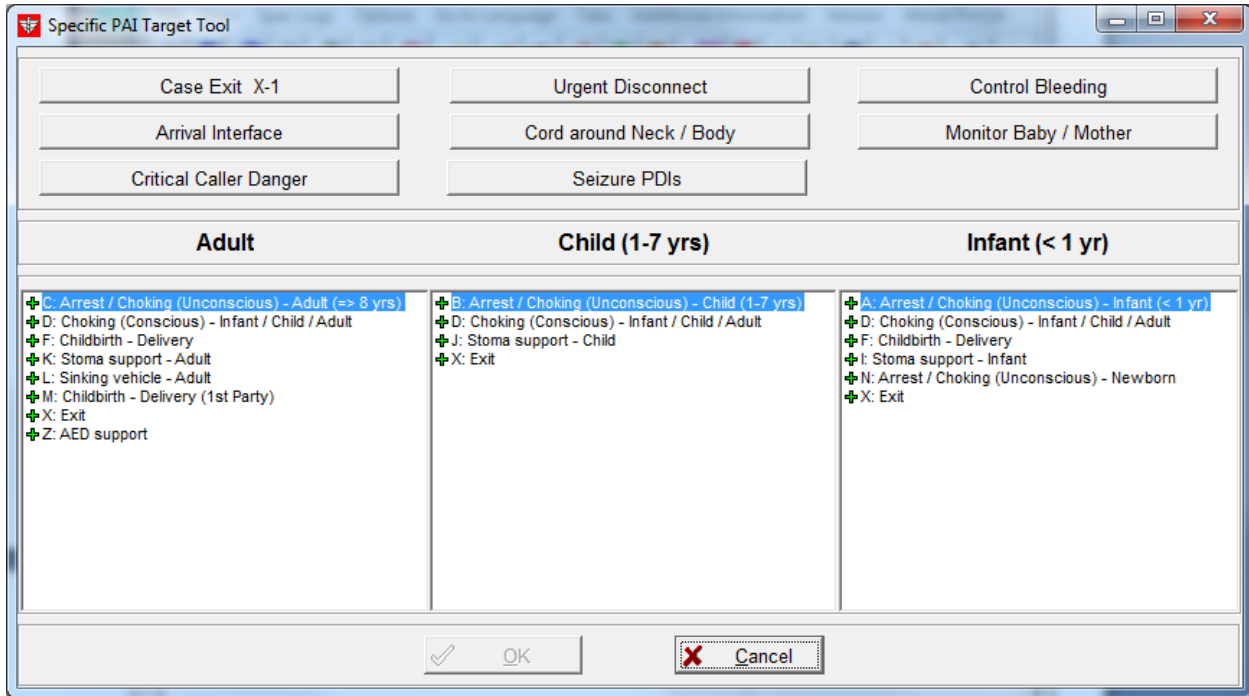
Reverse sequence

25.	00:00:48	08:29:25	DLS (PAI) Protocol X21
26.	00:00:50	08:29:27	DLS (PAI) Protocol X23
27.	00:00:51	08:29:28	DLS (PAI) Protocol H18
28.	00:00:52	08:29:29	DLS (PAI) Protocol C1
29.	00:00:54	08:29:31	DLS (PAI) Protocol C1
30.	00:00:55	08:29:32	DLS (PAI) Protocol C2
31.	00:00:57	08:29:34	DLS (PAI) Protocol C3
32.	00:00:59	08:29:36	DLS (PAI) Protocol C17
33.	00:01:00	08:29:37	DLS (PAI) Protocol C4
34.	00:01:01	08:29:38	DLS (PAI) Protocol C6
35.	00:01:02	08:29:39	DLS (PAI) Protocol C7
36.	00:01:03	08:29:40	DLS (PAI) Protocol C12 Time to 1st Compressions was: 01:03
37.	00:01:05	08:29:42	Summary displayed

Responder Script/KQ Answers Sequences Dispatch Information Time Stamps Running Times

SUPERVISOR O: NAE 33 year old, Male, Conscious, Breathing. Code: 6-C-1: Abnormal breathing.
 0011000085 C: NAE - STD 357 Mulholland Drive, 214-333-4567

Protocol 12 – Convulsion/Seizure/Fitting PDIs Direct Access added to Target Tool



Priority Dispatch Corp: **ProQA Mandatory Update Release Information**

Date: 15 April 11

Versions released: [All Language files](#)

*****IMPORTANT NOTICE*****

Since the ProQA mandatory update release yesterday (4-14-11) at 4pm (**see below**), we have internally discovered that a Key Question on Protocol 19 – Does s/he have a **history of heart problems?** – showed incorrect text for this question as: “It’s not know if he has a history of heart problems”. The logic and functionality of ProQA was not affected. This could obviously cause a problem with asking this question. Therefore, we ask you to **immediately** re-update your ProQA system with this new build and installer.

I personally apologize for the inconvenience this may have caused you and your center.

Jeff Clawson, MD
Research and Standards Division
Priority Dispatch Corp.

I can be reached at: doc@prioritydispatch.net

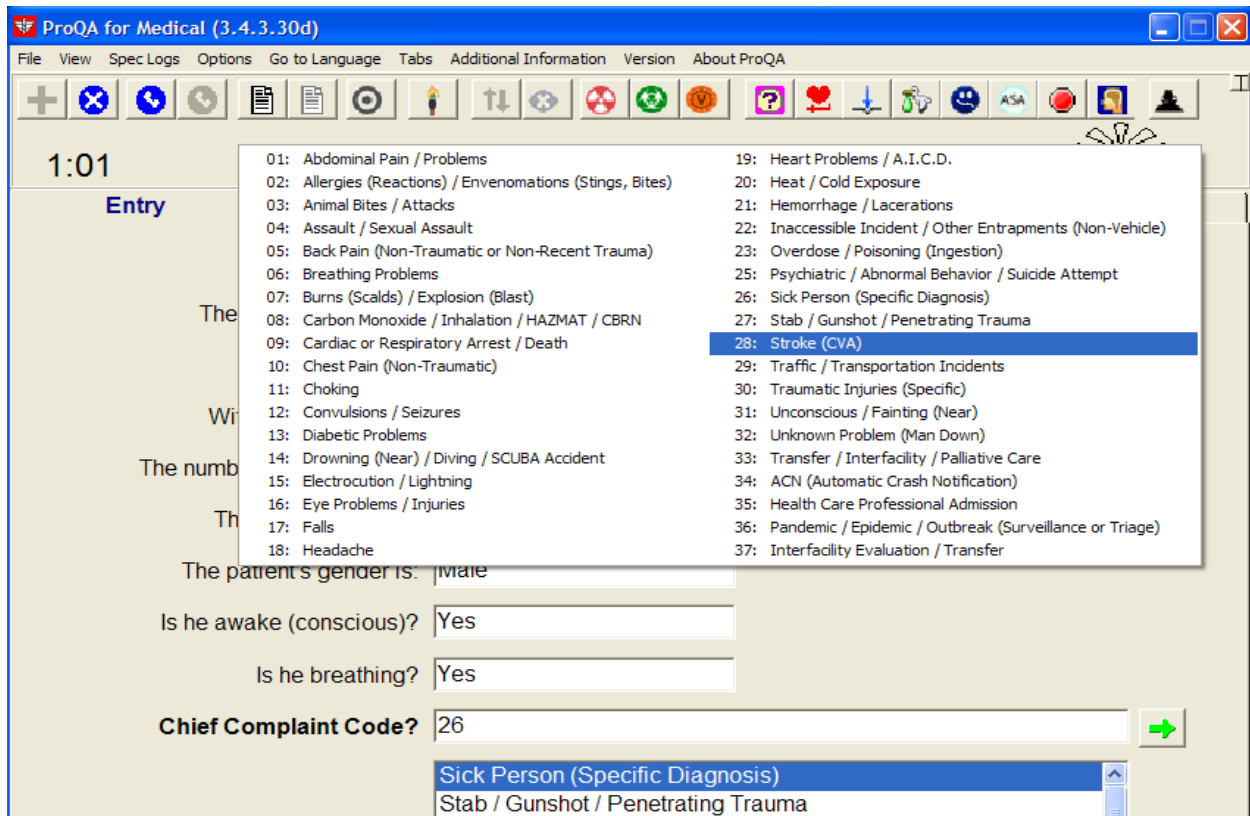
Priority Dispatch Corp: **ProQA Mandatory Update Release Information**

Date: 14 April 11

Versions released: [v3.4.3.32](#)

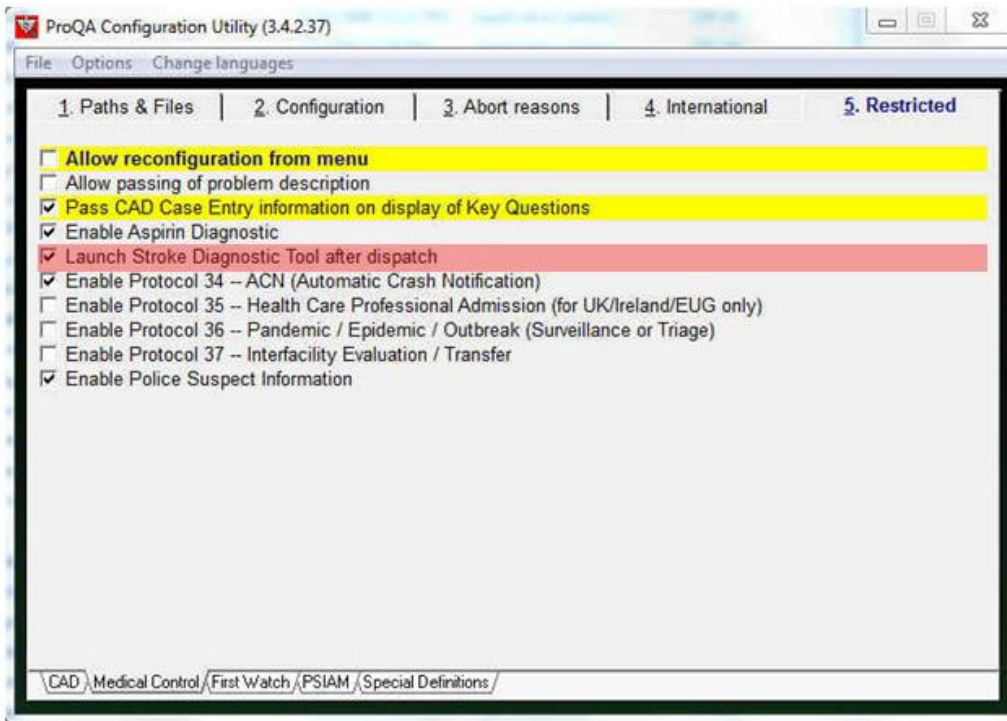
This mandatory ProQA release contains the following significant items:

An issue was introduced in the last released ProQA v3.4.3.30 build date 25 Jan 2011 and placed on the ftp site on 23 Feb 2011. In this version, if a manual protocol change from any Protocol to Protocol 28 was selected from the **top** Chief Complaint selection list, ProQA would **not** recommend a **send code** nor pass one to CAD. While this would be an uncommon thing to do, you need to be sure to update your ProQA version to v3.4.3.31 immediately. If your version is before v3.4.3.30, this problem would not be present, but we urge you to please update now anyway for the other changes and improvements listed. You must use the Installer on the ftp site which will also update and keep the Administration Utility and the Logic/Language files in synch with the new build. (Proof #5773)

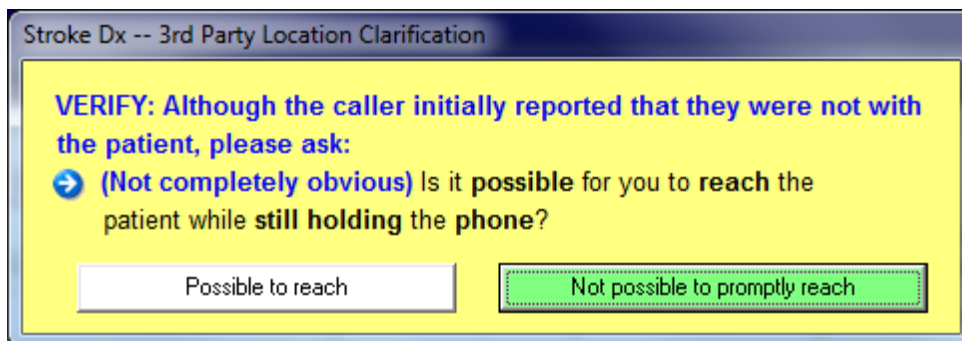


The Academy has added the ability to delay the launch of the Stroke Diagnostic Tool until after the dispatch point by selecting this option in the Administration Utility. Medical Director approval is required. (Proof

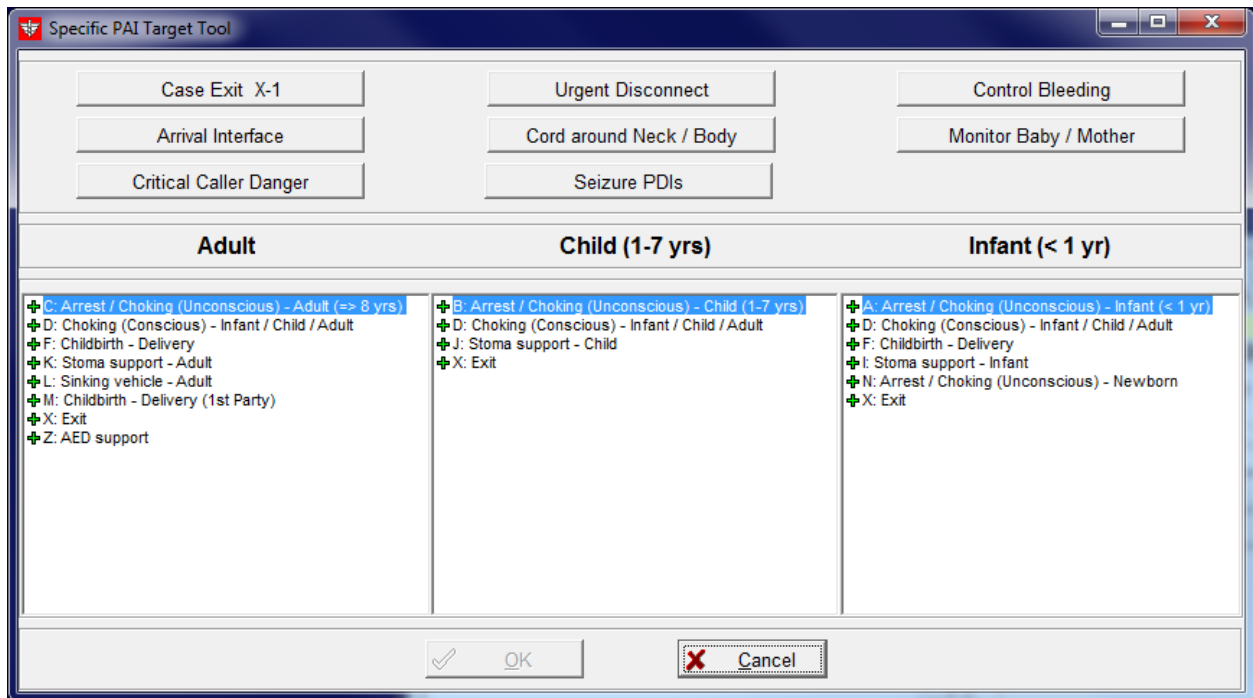
#5630)



In conjunction with this feature, a 3rd party qualification directive has been added to determine the reasonable ability of the caller to get to the patient and apply the Stroke Diagnostic Tool when they have initially stated they are “not with the patient now.” (Proof #5710)



We have added a quick launch button within the “Target Tool” for accessing “Seizure PDIs” when using protocols other than Protocol 12 – Convulsion/Seizures/Fitting. (Proof #5577)



Police and Fire: Caller name entry on Case Entry is now limited to 20 characters to correspond with CAD interface specifications