



Priority Dispatch Corporation
139 E. South Temple, Ste. 500
Salt Lake City, Utah 84111
United States of America
Tel: (801)363-9127
Fax: (801)363-9144

MEMORANDUM

TO: All North American ProQA Users
FROM: PDC Development & Tech Support
DATE: December 10, 2008
RE: Possible Conflicting Suffixes on Protocol 29

As the recently released Protocol Modification Alert from the NAED notes, there is an upcoming change in Protocol 29 for version 12.1. This change is to eliminate the appearance of conflicting suffixes M, A and m, a. While these suffixes could *not* be achieved on the same code (a and m are specific to D1 and D2), it does create confusion and there could be a problem with CAD systems that cannot distinguish between a CAPITAL suffix and a lower case suffix. For this reason, they will be changed according to the Protocol Modification Alert document.

Again, this change is to clear up any confusion as opposed to “fix” an issue. But, we did want to make sure that you understood how to handle the different suffixes and ensure that you have them loaded into your CAD response or DCR tables for the appropriate response. If your agency and/or your CAD does not support suffixes for code or response assignment, neither the current suffixes nor the change will impact your operations. If you do use the suffixes to help distinguish codes or responses, be sure to check your version 12 implementation for these two codes:

29-D-1

29-D-1 cannot achieve the suffixes M, U, A, or X. It can, however, achieve the suffix of “a.” Ensure you load the 29-D-1 code into your CAD with the response appropriate to 29-D-1a (Aircraft) *NOT*, 29-D-1A (Multiple Patients and Additional response required).

29-D-2

29-D-2 cannot achieve the suffixes M, U, A, or X. It can, however, achieve the suffix of “m.” Ensure you load the 29-D-2 code into your CAD with the response appropriate to 29-D-2m (Auto-pedestrian) *NOT*, 29-D-2M (Multiple Patients)

The M, U, A, and X suffixes are valid on all the other codes on 29: 29-O-1, 29-A-1, 29-B-1, 29-B-2, 29-B-3, 29-B-4, 29-D-3, 29-D-4 and 29-D-5.

If there are any further questions or clarification that you need assistance with, please do not hesitate to contact Technical Support or your Client Rep.
1-800-363-9127 or technical.support@prioritydispatch.net or info@prioritydispatch.net.