

ProQA Police 3.0



The most significant changes are the changes to ECHO responses. In the newest version ECHO has been eliminated from Case Entry except for Sinking Vehicle. The rationale for this change is the need to establish if weapons are involved and to initiate a dispatch before asking safety questions and moving into Caller In Danger Pre-Arrival Instructions. This assures that a dispatch occurs in a timely fashion, thereby keeping the caller, bystanders, and the responding officers as safe as possible.

In addition to the significant change in the ECHO responses, Case Entry has been changed and safety questions have been moved to the individual protocols and placed strategically to assure that a dispatch has been initiated *before* the calltaker goes to CID (Caller In Danger). Safety questions have been placed only in the protocols that are applicable, thereby streamlining the PPDS.

Protocols Updated (ECHO & Safety Questions)

Case Entry

- 101 – Abduction (Kidnapping)
- 102 – Abuse/Abandonment/Neglect
- 104 – Alarms
- 105 – Animal
- 106 – Assault/Sexual Assault
- 110 – Burglary (Break-and-Enter)/Home Invasion
- 111 – Damage/Vandalism/Mischief
- 112 – Deceased Person
- 113 – Disturbance/Nuisance
- 114 – Domestic Disturbance/Violence
- 115 – Driving Under the Influence (Impaired Driving)
- 116 – Drugs
- 117 – Explosion
- 118 – Fraud/Deception
- 119 – Harassment/Stalking/Threat
- 120 – Indecency/Lewdness
- 121 – Mental Disorder (Behavioral Problems)
- 123 – Missing/Runaway/Found Person
- 124 – Officer Needs Assistance
- 126 – Robbery/Carjacking
- 127 – Suicidal Person/Attempted Suicide
- 129 – Suspicious/Wanted (Person, Circumstances, Vehicle)
- 130 – Theft (Larceny)
- 131 – Traffic/Transportation Accident (Crash)

- 132 – Traffic Violation/Complaint/Hazard
- 133 – Trespassing/Unwanted
- 134 – Unknown (3rd Party)
- 135 – Weapons/Firearms