

## FairCom Server Benefits

In response to the ever changing technology and environments of our industry, PDC has developed a module for ProQA that creates a dedicated TCP connection between ProQA and its' data set on a network. No matter what level of traffic, number of applications, or type of network protocols that may exist (or not exist) ProQA will always have quick and efficient access to its data. Following is brief list of some of the benefits of implementing Faircom with ProQA:

- 1) It creates a Client/Server environment
- 2) ProQA is no longer dependent on the network or its' protocols for speed (this eliminates the speed issue some centers have encountered without NetBEUI)
- 3) It allows for remote or multiple location access
- 4) It eliminates the need to worry about OS upgrades or patch effects on the ProQA's data speed
- 5) Allows for multiple application sessions on the data (i.e. process cases and rebuild data or run reports)

## Frequently Asked Questions

**Q:** What is FairCom Server?

**A:** It is a fast and efficient database application server.

---

**Q:** How does FairCom work with ProQA?

**A:** It uses the 32-bit TCP/IP protocol for routable LAN and WAN configurations for the most efficient client / server configuration for ProQA.

---

**Q:** Will FairCom Server require regular database maintenance routines?

**A:** Data indexing is performed dynamically which automatically maintains indexes for optimal speed & size eliminating the need for routine rebuilding.

---

**Q:** What operating systems with FairCom Server run on?

**A:** FairCom is available for such operating systems as: Windows NT, Windows 2000, Windows 2003, Novell, Linux, and Unix.

---

**Q:** Is there an additional annual service agreement cost involved?

**A:** Not at this time. Your current Extended Service Plan (ESP) with Medical Priority Consultants will cover any technical support issues.

---

**Q:** Do you have documentation or instructions for installing FairCom Server?

**A:** We have step-by-step instructions that serve as a guide through the installation of FairCom and either the migration from your current ProQA or initial install of ProQA.

---

**Q:** ProQA runs slow on my network. Can FairCom help?

**A:** All processing is done by the FairCom Server, which minimizes network traffic and maximizes performance. This will eliminate any speed issues with ProQA running over a network.

---

**If you have any further questions about Faircom or please contact the software support department at 1-800-363-9127.**

*ProQA*™ © 1996 - 2004 MPC, Inc., SLC, UT, USA. All Rights Reserved.

U.S. Patents 5,857,966; 5,989,187; 6,004,266; 6,010,451; 6,053,864; 6,076,065; 6,078,894